



### LEVEL 4 LOCKDOWN SERVICE DELIVERY ARRANGEMENTS

Subsequent to the level 4 coronavirus alert as announced by President Cyril Ramaphosa, service delivery arrangements for the Municipality are as follows:

#### FINANCIAL SERVICES

1. Rates halls – To open only for payment of accounts and electricity purchases

AREA	OPERATING DAYS	TIME
Civic Center	Tuesdays & Thursdays	07:45 – 16:00
Nasaret	Tuesdays & Thursdays	07:45 – 16:00
Mhluzi	Tuesdays & Thursdays	07:45 – 16:00
Hendrina	Tuesday & Thursday	07:45 – 16:00
Pullenshope	Tuesday	07:45 – 16:00
Rietkuil	Tuesday	07:45 – 16:00

2. Municipal accounts – To open for municipal account enquiries and payment arrangements. The Call Centre personnel can be contacted on 013 249 7344/7348/7349.

3. Opening of municipal accounts for new homeowners and tenants.

New homeowners and tenants can open their by visiting municipal offices from 07:30-16:30 until 07 June 2020.

#### COMMUNITY SERVICES

4. License Services- To open for issuing of business permits

All other services will resume on Monday 18 May 2020 from 07:30-16:30.

5. Housing Services- To open for handover of RDP houses on Wednesdays and Thursdays from 09:00 – 12:00.

All other services are suspended at this level.

6. Waste Collection/Garden Services

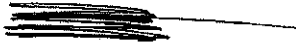
Waste and garden removal will be done on a normal schedule.

#### INFRASTRUCTURE SERVICES

For electrical/ water and sanitation enquiries can be directed to 060 355 1496.

Issued by Steve Tshwete Local Municipality  
Enquiries: Ms Prudence Magutle, Municipal Spokesperson  
Contact: 063 832 8316  
Email: prudencem@stlm.gov.za

MUNICIPAL MANAGER

  
B. KHENISA  
13/05/2020

