



# STEVE TSHWETE LOCAL MUNICIPALITY

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## **MEDIA RELEASE:**

### **High water accounts explained**

The municipality has received numerous complaints about high water accounts.

The Water and Sanitation Services Department has investigated these complaints and found that most problems are due to residents neglecting to repair leaking water pipes on their property or repairing faulty and leaking taps and toilet cisterns.

“The municipality is only responsible for water connections to properties, leaking pipes and taps are the responsibility of the resident or home owner to maintain,” says Assistant Director: Water Services, Lebo Badirong.

He explains that one of the most overlooked areas is within the toilet cistern where running water adds thousands of rands to water bills.

“When the rubber seal around the flush mechanism perishes the mechanism stays in the ‘down’ position allowing water to overflow back into the toilet. When you hear the water continuously running in the toilet, don’t leave it, repair the seal as it will save you lots of money.”

Residents wanting to check for leaking pipes and taps should turn **OFF ALL TAPS AND HOSEPIPES** before checking the water meter. If the water meter is still running then there is a leakage problem that needs to be investigated.

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Yours faithfully

WD FOUCHE  
MUNICIPAL MANAGER