



STEVE TSHWETE LOCAL MUNICIPALITY

Your ref. 01/03/2016

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Media release

New Electrical network for Rockdale

The Electrical Engineering Services has commenced with the installation of an electricity network in Rockdale, which aims to benefit 768 households. The project for the overhead electricity network in Rockdale will benefit the low cost housing beneficiaries, mostly indigents who were relocated from Newtown.

The Municipality aims to enhance the available electricity capacity for about 768 homes and businesses, as well as improve the reliability of the local electricity network. The network will meet the short and long-term electricity needs of the homes and businesses in Rockdale.

The Municipality, urges residents to report dysfunctional streetlights in their areas by calling the 24-hour call centre on 013 282 8179, 013 282 8145, 013 282 8172, 013 282 8201 and 0132431656, for fault reporting, such as dysfunctional streetlights or electricity outages.

When reporting faulty streetlights please provide the following information:

- Physical street address;
- Adjacent streets;
- Pole number if available, alternatively house number;
- Contact telephone number; and
- Details of the problem.

The Electricity Engineering Services aims to repair faulty street lights within 21 working days after a complaint is logged depending on the cause of the malfunction. In certain instances, such as excessive damage to a street light pole, theft of conductors, faulty cables or theft, repairs will take longer.

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Yours sincerely

ACTING MUNICIPAL MANAGER